

NYC Ferry Student Discount Program

Terms and Conditions



NYC Ferry ("NYCF") administers the Ferry Discount Program ("Ferry Discount Program"). The Ferry Discount Program permits eligible individuals to purchase a discounted One-Way NYCF ticket ("Discount Ticket").

As of August 1, 2026, NYCF provides opportunities for New York City middle and high school students to participate in the Ferry Discount Program ("Student Discount Program") and access Student Discount Program tickets ("Student Tickets").

These are the terms and conditions ("Terms and Conditions") for those seeking and/or qualified to participate in the Student Discount Program as currently enrolled New York City middle and high school students ("Students") or the legal guardians of a currently enrolled New York City middle or high school student ("Guardian").

By submitting an application to the Student Discount Program, you are agreeing to these Terms and Conditions.

Ferry Student Discount Eligibility Requirements:

You are eligible for the Ferry Student Discount Program if you are enrolled in grade 6, 7, 8, 9, 10, 11, or 12, or enrolled without an assigned grade, in a public, charter, or private middle school or high school within the city of New York.

Enrollment in the Student Discount Program:

To access the Ferry Student Discount Program, eligible students must have their guardian log into or create a New York City Student Account (NYCSA). For information on how to do that,

visit <https://www.schools.nyc.gov/learning/student-journey/nyc-schools-account>

Within the NYCSA portal, guardians can click a button to request a NYC Ferry Student Discount Code ("Discount Code") for each eligible student. There are two ways to purchase and use Student Discount Tickets, and Guardians and/or students must choose whether they would like to apply the Discount Code to access Student Discount Tickets either within the NYC Ferry Mobile App ("Student Discount App Tickets") or via in-person purchase of paper tickets ("Student Discount Paper Tickets") at the Wall St./Pier 11 ticketing window, open every day between 8 AM - 7 PM.

Please note: Discount Codes can only be applied once, either within the NYC Ferry App for Student Discount App Tickets OR within the Student Discount Paper Ticket Application form for Student Discount Paper Tickets.

For information on how to apply the Discount Code to purchase tickets on the NYC Ferry App OR at the Pier 11 ticketing window, see below.

How to purchase Student Discount Program tickets:

Student Discount App Tickets

If you would like to access Student Discount App Tickets, a Guardian and/or student must take the following steps:

1. Ensure the App is downloaded on the Guardian or Student's mobile phone.
2. Navigate to the NYC Ferry App.
3. Login to your NYC Ferry account or create a new account if you are a new user.
4. Once logged in, select the button in the top left corner of the screen and select "Promo Code" in the drop-down menu.
5. Enter the unique Discount Code provided in the NYCSA account.
6. Once a valid Discount Code is entered into the App, the user will automatically have the option to purchase Student Discount Tickets in the 'Buy Ticket's tab in the NYC Ferry App.

Please note: Guardians are only permitted to use a Student Discount App Ticket when the Student is present. Guardians are not permitted to use Student Discount App Tickets for their own travel.

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Student Discount Paper Tickets

Student Discount Paper Tickets are available for purchase at the Wall St./Pier 11 ticketing window every day between 8:00 AM and 7:00 PM. To verify a Student's eligibility for Student Discount Paper Tickets, a Guardian and/or Student must take the following steps:

1. Fill out a Student Discount Paper Ticket Application form. Student Discount Paper Ticket Application forms are available on the NYC Ferry website or at the Wall St./Pier 11 ticketing window. Enter the Student's first/last name, the email address you would like to be associated with the Student Discount, your phone number, and individual Discount Code.
2. Once you have submitted the Student Discount Paper Ticket Application form via the website or in-person drop-off at the Wall St./Pier 11 ticketing window, please allow up to 30 days for your Student Discount Paper Ticket request to be processed.
3. NYC Ferry will send a confirmation email with a letter formally confirming your eligibility to purchase Student Discount Paper Ticket. Save this letter attachment!
4. When you arrive at the Wall St./Pier 11 ticketing window, show the NYC Ferry ticketing agent the letter attachment to purchase Student Discount Paper Tickets.

Please note: Guardians are not permitted to use a Student Discount Paper Ticket. Students should present their own Student Discount Ticket to the deckhand prior to boarding.

All Student Ticket Rules:

- Student Tickets are only valid on weekdays.
- Students may use the Discount Codes to access Student Discount Tickets starting the beginning of the school year until the end of August.
- Students and/or Guardians will have no limits on the number of Student Tickets they can purchase at any time.
- All Student Codes will expire at the end of August. Students must re-enroll in the program each year with new codes.
- Only one Student Discount Ticket may be used at a time. Use or activation of more than one Student Discount Ticket within a 30-minute period will not be allowed.
- Student Discount Codes and tickets are for use by the eligible student only, they cannot be transferred to others.

Refunds:

Student Discount Tickets that are not used by the end of August are eligible for a refund upon contacting help@ferry.nyc

Lost or Stolen Student Discount Paper Tickets:

Lost or stolen Student Discount Paper Tickets will not be replaced.

Expiration of Student Discount Program Enrollment:

All Discount Codes will be deactivated at the end of August, and all Student Discount App or Paper Tickets will expire at that time.

Renewing Enrollment in the Student Discount Program:

Students and/or Guardians will need to reenroll in the Student Discount Program for the next school year.

Availability:

Student Discount Tickets will only be available while the Student Discount Program is in effect.

Changes to These Terms and Conditions:

NYC Ferry may change the terms of the Student Discount Program at any time by notifying you of such changes by any reasonable means (before they take effect), including by posting revised Terms and Conditions on the NYC Ferry website. Your use of the Student Discount Program following any changes to these Terms and Conditions will constitute your acceptance of such changes. If you do not wish to continue using the Student Discount Program under the updated Terms and Conditions, you may terminate your participation by leaving a message for NYC Ferry at **844-469-3377** or email at help@ferry.nyc

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Severability:

Unless as otherwise stated in these Terms and Conditions, should any provision of these Terms and Conditions be held invalid or unenforceable for any reason or to any extent, the remaining provisions of these Terms and Conditions will not be affected, and the application of that provision shall be enforced to the extent permitted by law.

Governing Law:

You agree that the laws of the state of New York, without regard to conflict of laws provisions, govern these Terms and Conditions and any dispute that may arise between you and NYC Ferry or its affiliates.

Ineligibility:

If you are found ineligible to participate in the Student Discount Program because you cannot access to a NYCSA account, please visit <https://www.schools.nyc.gov/learning/student-journey/nyc-schools-account>

Restrictions on Student Tickets:

Student Discount Tickets may only be used by Students. Guardians may not use the Student Discount Ticket to board a vessel . Use of a Student Ticket by any other person may result in your removal from the Student Discount Program.

Penalties:

If you allow use of a Student Ticket or Code by anyone other than individual Student eligible for the Student Discount Program, you will receive a 60-day suspension from the Student Discount Program. After the 60-day suspension ends, you can reapply to the Student Discount Program. If you commit a second offense, you will be permanently disqualified from the Student Discount Program.

If you intentionally provide misinformation to NYCF or otherwise seek to mislead or defraud NYCF, you may be permanently disqualified from the Student Discount Program.

Disclosure:

NYCF will treat information concerning current and former applicants and participants as confidential and may only disclose such information:

- To the person who is the subject of the information or such person's legal representative;
- If authorized in writing by the individual to whom such information pertains, or if such individual is not legally competent, by such individual's legal representative;
- If so ordered by a court of competent jurisdiction; and
- To a law enforcement agency or district attorney's office that serves NYCF a judicial subpoena or judicial warrant.

For Frequently Asked Questions, please visit: <https://www.ferry.nyc/about/faq/>