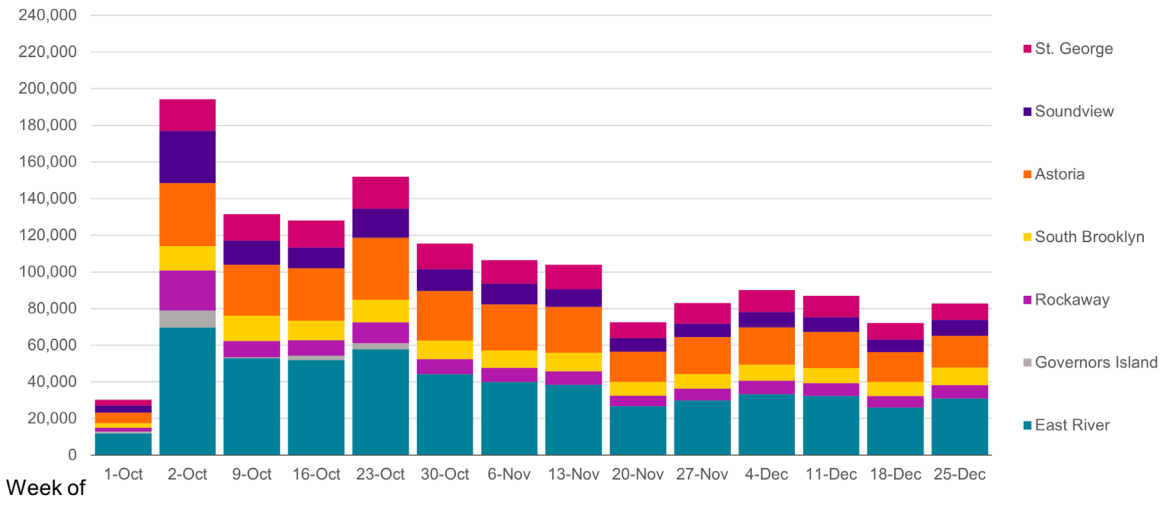
NYC Ferry

QUARTERLY UPDATE

10/1/23 –12/31/23 | Q4

Weekly Ridership



BY ROUTE

10/1/23 – 12/31/23

On-time Performance[1]

Route	% On-Time
Astoria	94%
East River	94%
Rockaway	82%
South Brooklyn	93%
Soundview	89%
St. George	95%
SYSTEMWIDE	**92%**

Average Daily Ridership and YOY Growth

Route	Weekday		Weekend	
	Avg Riders	% Change	Avg Riders	% Change
Astoria	3,640	19%	3,068	9%
East River	6,357	30%	5,050	3%
Rockaway	1,415	20%	941	6%
South Brooklyn	1,641	19%	1,714	-26%
Soundview	1,532	10%	1.267	-3%
St. George	2,107	28%	1,225	25%
SYSTEMWIDE	**16,822**	**10%**	**13,550**	**3%**

Days and Weather

Weekdays	62
Weekends & Holidays	30
Total Days	92

Average Daily High Temperature	57° F
Days of Precipitation	32
Days of Low Visibility	7

CUMULATIVE SINCE LAUNCH

5/1/2017 – 12/31/23

34M	25	38	6
Riders	**Landings**	**Vessels[2]**	**Routes**

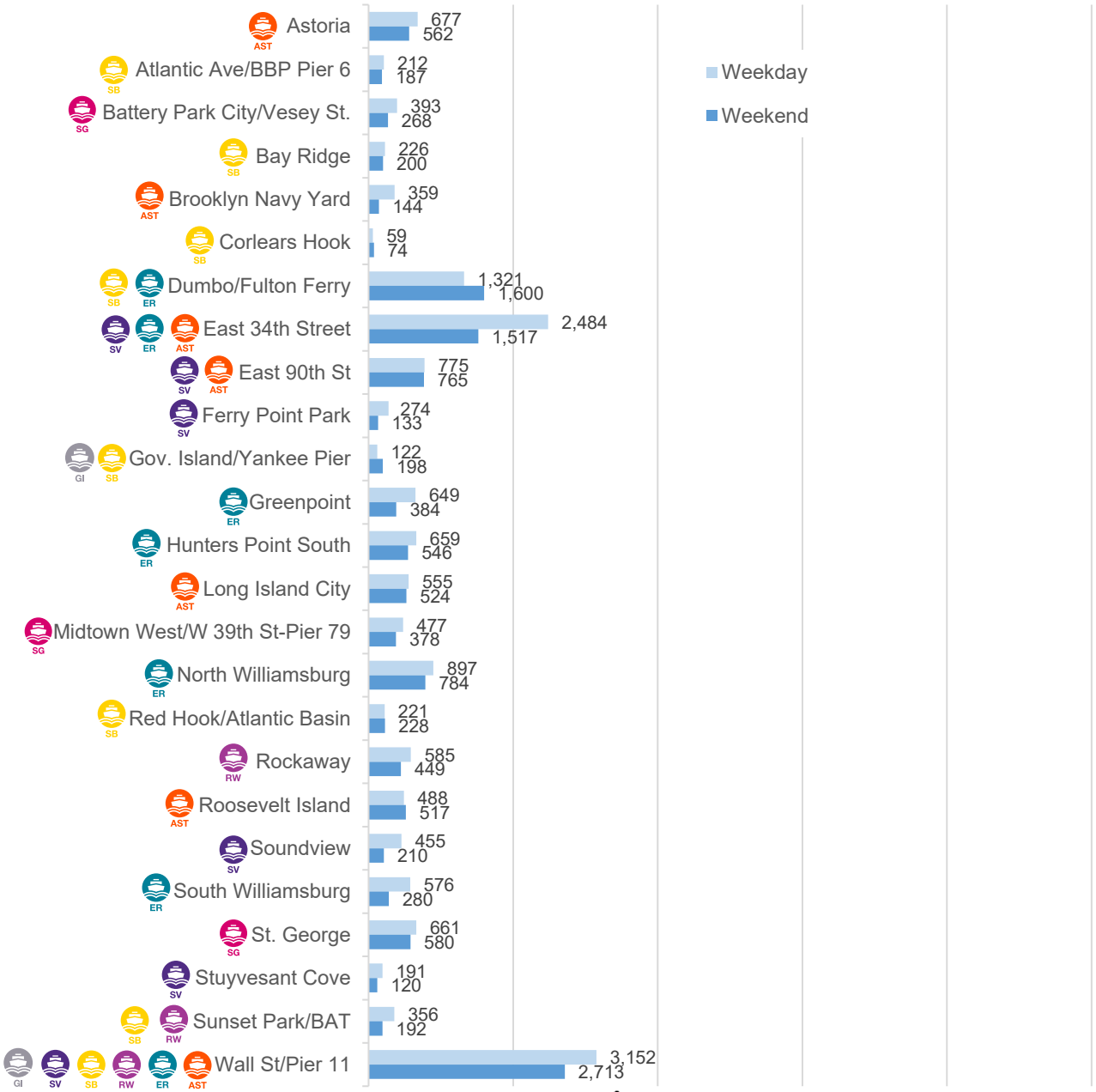
NYC Ferry

NYC/EDC

RIDERSHIP BY LANDING

10/1/23 – 12/31/23

Average Daily Ridership



Highlights

NYC Ferry set a weekday ridership record on October 3rd with more than 38,000 riders. NYC Ferry set a new monthly record in October, November, and December, with more than 1.4M riders total in Q4.

Service Notes

NYC Ferry ran a modified schedule from 10/2-10/5 during the Sukkot Holiday. NYC Ferry operated a point-to-point shuttle between Red Hook/Atlantic Basin and Wall Street Pier 11 to accommodate a port of call at Brooklyn Cruise Terminal on 10/27.

[1]On Time Performance is calculated as the percentage of stops that departed no more than 1 minute before and arrive no more than 5 minutes after their scheduled time. The calculation method for On Time Performance was updated for the 2023 Operating Agreement signed between the New York City Economic Development Corporation and Hornblower. This report does not include stops that were not recorded due to a connectivity issue or were delayed due to extreme weather/tidal conditions or U.S. Coast Guard restrictions.
[2]Number of NYCF-branded vessels available for use.

NYC Ferry

NYC EDC