

NYC Ferry Discount Program

Terms and Conditions – New York High School Students



NYC Ferry ("NYCF") administers the Ferry Discount Program ("Ferry Discount Program"). The Ferry Discount Program permits eligible individuals to purchase a discounted One-Way NYCF ticket ("Discount Ticket").

As of September 1, 2024, NYCF provides opportunities for New York City high school students to participate in the Ferry Discount Program ("Student Discount Program") and access Student Discount Program tickets ("Student Tickets").

These are the terms and conditions ("Terms and Conditions") for those seeking and/or qualified to participate in the Student Discount Program as currently enrolled New York City high school students ("Students") or the legal guardians of a currently enrolled New York City high school student ("Guardian").

By submitting an application to the Student Discount Program, you are agreeing to these Terms and Conditions.

Ferry Student Discount Eligibility Requirements:

Any person enrolled in grade 9, 10, 11, or 12, or is enrolled without an assigned grade, in a school of the city school district of the city of New York or a charter school located within the city of New York.

Enrollment in the Student Discount Program:

To access the Ferry Student Discount Program, eligible students must have their guardian log into or create a New York City Student Account (NYCSA). For information on how to do that, see XXXX.

Within the NYCSA portal, guardians can click a button to request a NYC Ferry Student Discount Code ("Discount Code") for each eligible student. Guardians and/or students must choose whether they would like to apply the Discount Code to access Student Discount Tickets either within the NYC Ferry Mobile App or via in-person purchase of paper tickets at the Wall St./ Pier 11 ticketing window, open every day between 8AM-7PM. **Please note the Discount Code can only be applied to one NYC Ferry account and cannot be applied both within the NYC Ferry Mobile App for digital discount tickets AND on the website for paper discount tickets.**

For information on how to apply the Discount Code to receive tickets on the NYC Ferry App OR at the Pier 11 ticketing window, see below.

How to purchase Student Discount Program tickets:

• App Tickets

If you would like to access Student Discount Tickets within the NYC Ferry App, a Guardian and/or student must take the following steps:

1. Ensure the App is downloaded on the Guardian or Student's mobile phone.
2. Navigate to the App.
3. Login to your NYC Ferry account or create a new account if you are a new user.
4. Once logged in, select the button in top left corner of the screen and select "Promo Code" in the drop-down menu.
5. Enter the unique Discount Code provided in the NYCSA account.
6. Once a valid Discount Code is entered into the App, the user will automatically have the option to purchase Student Discount Tickets in the 'Buy Ticket's tab in the App.

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• Paper Tickets

Paper tickets are available via in-person purchase at the Pier 11 ticketing window. To verify a Student's eligibility for paper student tickets, a Guardian and/or Student must take the following steps:

1. Navigate to the Website
2. Click "Access Student Paper Tickets" within the Student Discount page
3. On that webpage, fill out the Student Discount Paper Ticket Application Form by entering your first/last name, the email address you would like to be associated with the Student Discount, phone number, and Discount Code. Please note the Discount Code can only be applied to one NYC Ferry account and cannot be applied to both the App for mobile discount tickets and on the website for paper discount tickets.
4. Once you have submitted the Student Discount Paper Ticker Application form, an email from NYC Ferry will be delivered to the listed email address confirming receipt of your request for in-person purchase of paper Student Tickets.
5. Please allow up to [XX days] for your paper Student Ticket request to be processed.
6. Once processed, NYCF will send a confirmation email with a letter formally confirming eligibility to purchase paper Student Ticket.
7. Save this letter attachment, as you will need it to verify enrollment when purchasing paper Student Tickets
8. When you arrive at the Pier 11 ticketing booth, show the NYCF ticketing agent the letter attachment to confirm enrollment in the Student Discount Program.

All Student Ticket Rules:

- Student Tickets are only valid on weekdays.
- Students may use Discount Tickets starting on September 1, 2024, through August 31, 2025
- Students and/or Guardians will have no limits on the # of Student Tickets they can purchase at any time.
- All Student Codes will expire by August 31, 2025. Students must reenroll in the program each year.

Mobile Student Ticket Rules:

- Mobile Student Tickets may only be activated one-at-a-time. Once activated, Students and/or Guardians will not be able to activate another mobile Student Ticket for 30 minutes.
- Mobile Student Tickets will expire after 90 days.

Paper Student Ticket Rules:

- All paper Student Tickets will expire on August 31, 2025.
- If a Student purchases paper Student Tickets that go unused at the end of the year, the Operator shall issue a full refund, if requested by the Student or Guardian.

Lost or Stolen Paper Tickets:

Lost or stolen paper tickets will not be replaced.

Expiration of Student Discount Program Enrollment:

All Discount Codes will be deactivated on August 31, 2025; therefore, all mobile or paper Student Tickets will expire on August 31, 2025.

Renewing Enrollment in the Student Discount Program:

Students and/or Guardians will need to reenroll in the Student Discount Program for the next school year.

Availability:

Student Discount Program tickets will only be available while the Student Discount Program is in effect.

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Changes to These Terms and Conditions:

NYCF may change the terms of the Student Discount Program at any time by notifying you of such changes by any reasonable means (before they take effect), including by posting revised Terms and Conditions on the NYCF website. Your use of the Student Discount Program following any changes to these Terms and Conditions will constitute your acceptance of such changes. If you do not wish to continue using the Student Discount Program under the updated Terms and Conditions, you may terminate your participation by contacting us.

Severability:

Unless as otherwise stated in these Terms and Conditions, should any provision of these Terms and Conditions be held invalid or unenforceable for any reason or to any extent, the remaining provisions of these Terms and Conditions will not be affected, and the application of that provision shall be enforced to the extent permitted by law.

Governing Law:

You agree that the laws of the state of New York, without regard to conflict of laws provisions, govern these Terms and Conditions and any dispute that may arise between you and NYCF or its affiliates.

Ineligibility:

If you are found ineligible to participate in the Student Discount Program because you do not have access to a NYCSA account, please contact XXXX.

Restrictions on Student Tickets:

Student Discount Program Tickets may only be used by Students. Use of a Student Ticket by any other person may result in your removal from the Student Discount Program.

Restrictions on Discount Codes:

Discount Codes may only be used to access Student Tickets by a Student or a Guardian on behalf of a Student; however, Guardians cannot use a Discount Code to purchase a Student Ticket.

Use of a Student Discount Code by any other person besides a Student or Guardian on behalf of a Student may result in your removal from the Student Discount Program.

Penalties:

If you allow use of your Student Ticket by anyone else, you will receive a 60-day suspension from the Student Discount Program. After the 60-day suspension ends, you can reapply to the Student Discount Program. If you commit a second offense, you will be permanently disqualified from the Student Discount Program.

If you intentionally provide misinformation to NYCF or otherwise seek to mislead or defraud NYCF, you may be permanently disqualified from the Student Discount Program.

Disclosure:

NYCF will treat information concerning current and former applicants and participants as confidential and may only disclose such information:

- To the person who is the subject of the information or such person's legal representative;
- If authorized in writing by the individual to whom such information pertains, or if such individual is not legally competent, by such individual's legal representative;
- If so ordered by a court of competent jurisdiction; and
- To a law enforcement agency or district attorney's office that serves NYCF a judicial subpoena or judicial warrant.