

NYC Ferry Discount Program

Terms and Conditions – Persons with Disabilities



NYC Ferry ("NYCF") administers the Ferry Discount Program, which permits eligible individuals to purchase a reduced fare One-Way Ticket for the NYCF. Ferry Discount Program eligible riders include:

- Senior citizens, aged 65 and older;
- Persons with disabilities; and
- Current participants in the Fair Fares NYC program.

These are the Terms and Conditions for those seeking and/or qualified to participate in the Ferry Discount Program as a Person with a Disability. By applying to the Ferry Discount Program, you are agreeing to these Terms and Conditions.

Enrollment in the NYC Ferry Program:

You must apply online, in person, or by mail to enroll in the Ferry Discount Program. Please allow thirty (30) days for application processing. You must also meet the below eligibility requirements.

Eligibility Requirements:

The NYC Ferry Discount Program provides reduced-fare tickets for people with disabilities who have the following documentation:

- MTA Reduced-Fare MetroCard
- Access-A-Ride ID
- Medicare Card (and under 65)
- New York State Commission for the Blind Registration Letter
- Disability Award Letter from the Social Security Administration, Railroad Retirement Board, or the U.S Postal Service
- Veterans Administration Letter stating that you are entitled to Veteran's Disability Benefits

If you applied for the Ferry Discount Program as a disabled person but no longer possess the documentation used to verify eligibility as disabled, you will be considered ineligible for the Ferry Discount Program and must notify NYC Ferry. If you have another accepted form of documentation, you may re-apply using that document for verification.

How the Discount Program works:

- NYCF will make the reduced fare \$1.35 One-Way Ticket available on the NYC Ferry App to verified Ferry Discount Program users, and in-person sales at the Wall St./Pier 11 ferry landing.
- Ferry Discount Program users may purchase their in-person tickets at the Wall St./Pier 11 ferry landing with a valid photo ID, Monday – Sunday between 8am-7pm.
- One-Way Tickets will be valid for ninety (90) days from the date of purchase.
- Once activated, the ticket will be usable for up to 120 minutes for a single ride and transfers within the NYCF system in the same direction.

Lost or Stolen Paper Tickets:

Lost or stolen paper tickets will not be replaced.

Requesting a Refund:

There are no ticket refunds. All sales are final. Not for exchange, resale, or transfer.

Expiration of Ferry Discount Program:

Your enrollment in the NYC Ferry Discount Program does not expire.

Renewing Enrollment in the NYC Ferry Discount Program:

If the Ferry Discount Program is in effect, you will not be required to renew your enrollment in the NYC Ferry Discount Program.

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Availability:

Ferry Discount Program discounts will only be available while the Ferry Discount Program is in effect, starting on September 12, 2022.

Changes to These Terms and Conditions:

NYCF may change the terms of the Ferry Discount Program at any time by notifying you of such changes by any reasonable means (before they take effect), including by posting revised Terms and Conditions on the NYCF website. Your use of the Ferry Discount Program following any changes to these Terms and Conditions will constitute your acceptance of such changes. If you do not wish to continue using the Ferry Discount Program under the updated Terms and Conditions, you may terminate your participation by contacting us.

Severability:

Unless as otherwise stated in these Terms and Conditions, should any provision of these Terms and Conditions be held invalid or unenforceable for any reason or to any extent, the remaining provisions of these Terms and Conditions will not be affected, and the application of that provision shall be enforced to the extent permitted by law.

Governing Law:

You agree that the laws of the State of New York, without regard to “conflict of laws” provisions, govern these Terms and Conditions and any dispute that may arise between you and NYC Ferry or its affiliates.

Ineligibility:

If you are found ineligible to participate in the Ferry Discount Program, you will receive an e-mail or letter describing the reason that your application was deemed ineligible. If you think the denial was a mistake, you can request a review of your application or renewal application. You must make this request within 14 calendar days from the date on the notice you received.

Restrictions:

The Ferry Discount Program discount may only be used by the person to whom it has been validly issued. Use of your Ferry Discount Program discount by any other person may result in your removal from the Ferry Discount Program.

Penalties:

If you allow use of your Ferry Discount Program by anyone else, you will receive a 60-day suspension from the Ferry Discount Program. After the 60-day suspension ends, you can reapply to the Ferry Discount Program. If you commit a second offense, you will be permanently disqualified from the Ferry Discount Program. If you intentionally provide misinformation to NYCF or otherwise seek to mislead or defraud NYCF, you may be permanently disqualified from the Ferry Discount Program.

Disclosure:

NYC Ferry will treat information concerning current and former applicants and participants as confidential and may only disclose such information:

- To the person who is the subject of the information or such person’s legal representative;
- If authorized in writing by the individual to whom such information pertains, or if such individual is not legally competent, by such individual’s legal representative;
- If so ordered by a court of competent jurisdiction;
- For the purpose of administering the Ferry Discount Program, including to verify eligibility and enrollment in the Fair Fares NYC Program with the NYC Department of Social Services/Human Resources Administration, provided that such disclosure is made in accordance with all applicable federal, state, and local privacy laws and regulations, and subject to the further requirement that such information will not be redisclosed to any other third party in the absence of written permission from NYC Ferry;
- At NYC Ferry’s election, to a law enforcement agency or district attorney’s office to investigate suspected instances of fraud related to the administration of the program; and
- To a law enforcement agency or district attorney’s office that serves NYC Ferry a judicial subpoena or judicial warrant.

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Application Form



First Name

Last Name

Email

Phone

Mailing Address

Mailing Street

Mailing City

Mailing State

Mailing Zip

Mailing Country

Preferred Contact Method

Email

Letter

Do you already have a NYC Ferry Mobile App Account?

Yes

No

Ferry Discount Application Type

Person with Disabilities

Senior Citizen

Fair Fares Program

Supporting Documentation

I have checked the Eligibility Requirements section above and attached all relevant documentation.

Terms Acknowledgement

I acknowledge that I have read and agree to the Terms and Conditions associated with this application.

Type your name in the box below to indicate your signature

Today's Date

Additional Comments

To submit your application, please mail completed applications to:

NYC Ferry Operated by Hornblower Attn. Ferry Discount Program

110 Wall Street

New York, New York 10005

Or drop off in-person at:

Pier 11 Ticket Booth

Pier 11, South Street

New York, New York 10005