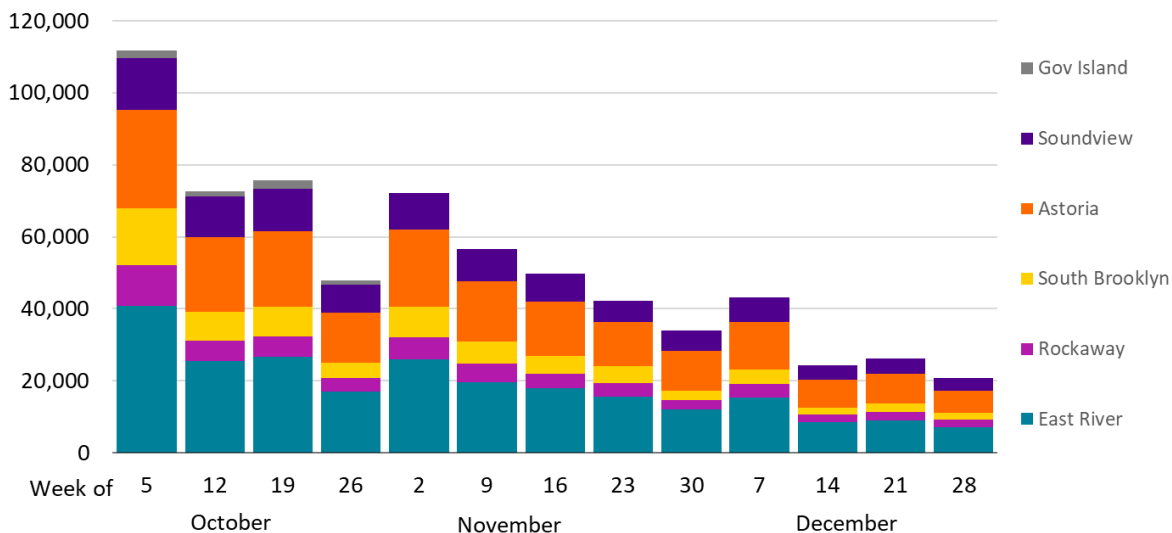


# NYC Ferry QUARTERLY UPDATE

10/1/20 - 12/31/20 | Q4



## Weekly Ridership



## BY ROUTE

10/1/20 - 12/31/20



### On-time Performance<sup>1</sup>

Route	Trips Arriving On-Time
Astoria	97.8%
East River	94.8%
Rockaway	95.7%
South Brooklyn	97.6%
Soundview	95.5%
<b>SYSTEMWIDE</b>	<b>96.0%</b>



### Average Daily Ridership

Route	Weekday	Weekend
Astoria	2,222	2,524
East River	2,717	3,231
Rockaway	712	620
South Brooklyn	768	1,154
Soundview	1,285	1,092
<b>SYSTEMWIDE</b>	<b>7,705</b>	<b>4,175</b>



### Days and Weather

Weekdays	62
Weekends & Holidays	29
Total Days	91

Average Daily High Temperature	52° F
Days of Precipitation	34
Days of Low Visibility	2

## CUMULATIVE SINCE LAUNCH

5/1/2017 - 12/31/20

17.5 M

Riders

21

Landings

38

Vessels<sup>2</sup>

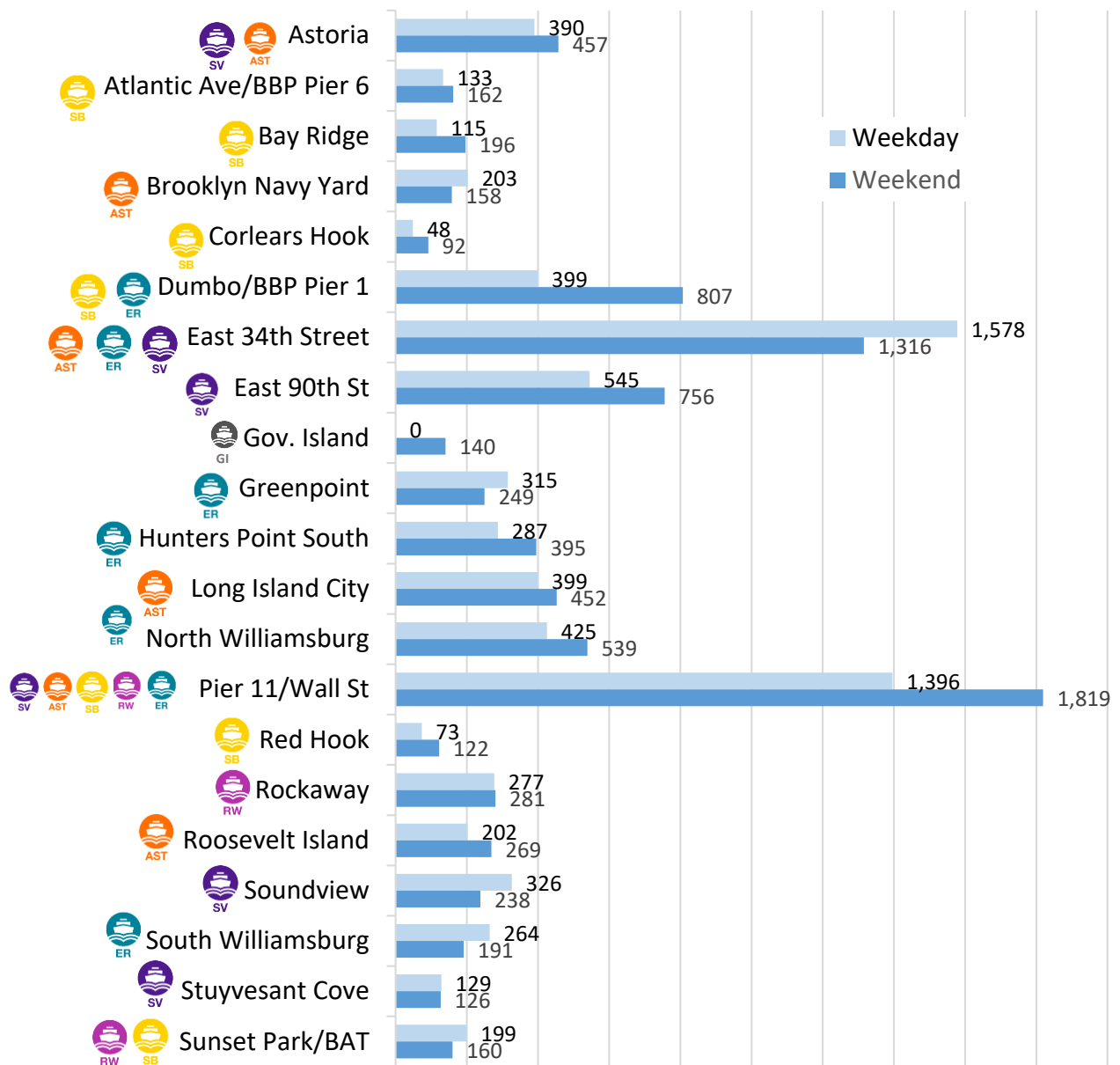
6

Routes





## Average Daily Ridership



## Highlights

The pandemic continues to affect ridership, at 60% of typical levels. The winter schedule resumed on November 2, including a modification in the order of landings on the East River route to reduce travel time to Midtown and improve capacity at Hunters Point South. The 38<sup>th</sup> vessel arrived in the Harbor in December.



## Service Notes

High winds and poor weather conditions caused temporary service suspensions at the Rockaway and Bay Ridge landings in November and December. A severe snow storm in December caused all ferry and shuttle service to end early with delays occurring the following morning to allow for snow removal.

<sup>1</sup>On Time Performance is calculated as the percentage of stops made within the quarter that depart no more than 1 minute before and arrive no more than 5 minutes past their scheduled times. This report includes delays due to events outside of the control of NYC Ferry, such as vessel traffic, river closures/obstructions, extreme weather conditions, and other U.S. Coast Guard restrictions. When tracking devices are offline, the stops are excluded from the calculation. <sup>2</sup>Number of NYCF-branded vessels available for use. <sup>3</sup>The LES route was reconfigured in May 2020, with the existing landings moved to other routes.